

**MONONA POLICE DEPARTMENT
MONTHLY REPORT**



JUNE 2020



Police Department

Monthly Activity Summary

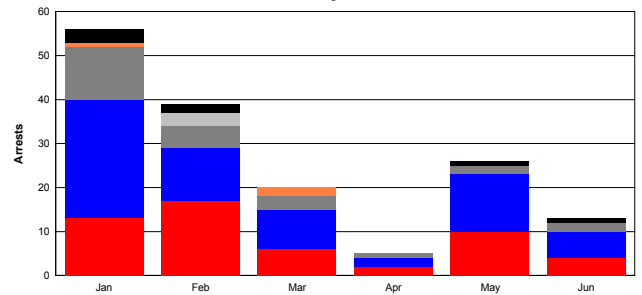
June 2020



Arrests

| | Jan | Feb | Mar | Apr | May | Jun |
|--------------------|-----|-----|-----|-----|-----|-----|
| Felony | 13 | 17 | 6 | 2 | 10 | 4 |
| Misdemeanor | 27 | 12 | 9 | 2 | 13 | 6 |
| Warrant | 12 | 5 | 3 | 1 | 2 | 2 |
| P&P | 0 | 3 | 0 | 0 | 0 | 0 |
| Referral | 1 | 0 | 2 | 0 | 0 | 0 |
| Unknown | 3 | 2 | 0 | 0 | 1 | 1 |
| Total | 56 | 39 | 20 | 5 | 26 | 13 |

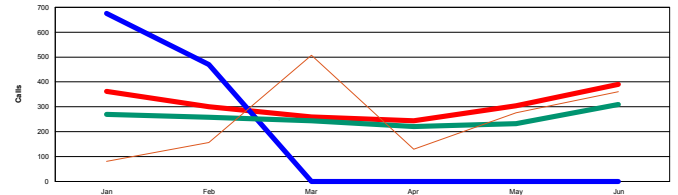
Arrests by Month



Calls for Service

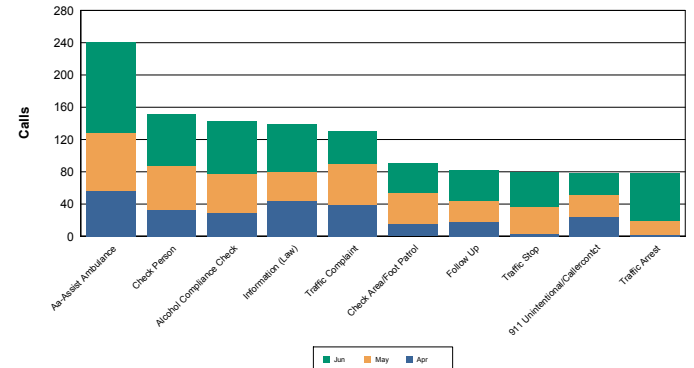
| | Jan | Feb | Mar | Apr | May | Jun |
|--------------------------|-------|-------|-------|-----|-----|-------|
| 911 | 362 | 301 | 259 | 244 | 305 | 391 |
| Officer Initiated | 675 | 470 | 0 | 0 | 0 | 0 |
| Citizen Gen | 270 | 258 | 244 | 221 | 233 | 310 |
| Unknown | 81 | 157 | 507 | 130 | 276 | 361 |
| Total | 1,388 | 1,186 | 1,010 | 595 | 814 | 1,062 |

Type of Calls by Month



Top 10 Natures

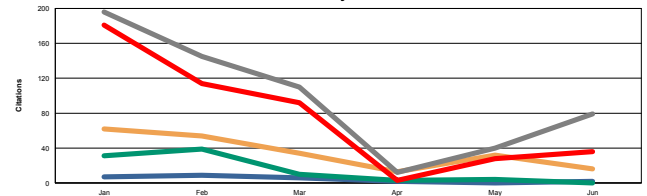
| | Apr | May | Jun |
|--------------------------------|-----|-----|-----|
| Aa-Assist Ambulance | 57 | 72 | 112 |
| Check Person | 33 | 55 | 64 |
| Alcohol Compliance Check | 29 | 49 | 65 |
| Information (Law) | 44 | 36 | 59 |
| Traffic Complaint | 39 | 51 | 40 |
| Check Area/Foot Patrol | 16 | 38 | 36 |
| Follow Up | 18 | 26 | 38 |
| Traffic Stop | 3 | 34 | 43 |
| 911 Unintentional/Callercontct | 24 | 28 | 27 |
| Traffic Arrest | 2 | 17 | 59 |



Citations

| | Jan | Feb | Mar | Apr | May | Jun |
|------------------|-----|-----|-----|-----|-----|-----|
| County | 7 | 9 | 6 | 2 | 0 | 2 |
| Ordinance | 62 | 54 | 34 | 13 | 32 | 16 |
| Parking | 31 | 39 | 10 | 3 | 4 | 0 |
| Traffic | 196 | 145 | 110 | 12 | 40 | 79 |
| Warning | 181 | 114 | 92 | 3 | 28 | 36 |
| Total | 477 | 361 | 252 | 33 | 104 | 133 |

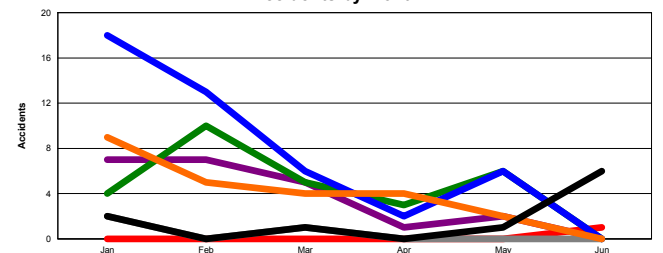
Citations by Month



Crash Reports

| | Jan | Feb | Mar | Apr | May | Jun |
|---------------------------------------|-----|-----|-----|-----|-----|-----|
| Angle | 7 | 7 | 5 | 1 | 2 | 0 |
| Head On | 0 | 0 | 0 | 0 | 0 | 1 |
| No Collision With Motor Transp | 4 | 10 | 5 | 3 | 6 | 0 |
| Rear End | 18 | 13 | 6 | 2 | 6 | 0 |
| Sideswipe, Opposite Direction | 2 | 0 | 1 | 0 | 0 | 0 |
| Sideswipe, Same Direction | 9 | 5 | 4 | 4 | 2 | 0 |
| Unknown | 2 | 0 | 1 | 0 | 1 | 6 |
| Total | 42 | 35 | 22 | 10 | 17 | 7 |

Accidents by Month



Calls for Service by Shift for Jun of 2020

| | 1 | 2 | 3 | Total |
|---------------------------------|----|----|----|-------|
| 911 Abandoned | 9 | 3 | 3 | 15 |
| 911 Disconnect | 5 | 3 | 2 | 10 |
| 911 Misdialed | 4 | 0 | 0 | 4 |
| 911 Open Line | 15 | 6 | 0 | 21 |
| 911 Unintentional/Callercontact | 11 | 13 | 3 | 27 |
| Aa-Assist Ambulance | 45 | 50 | 17 | 112 |
| Ac-Assist Citizen | 2 | 1 | 1 | 4 |
| Accident-Hit/Run | 2 | 1 | 1 | 4 |
| Accident-Injury | 2 | 2 | 0 | 4 |
| Accident-No Injury | 4 | 7 | 1 | 12 |
| Accident-Private Property | 7 | 1 | 0 | 8 |
| Accident-Unknown Injury | 1 | 1 | 1 | 3 |
| Afd-Assist Fire Department | 11 | 10 | 7 | 28 |
| Alarm | 13 | 3 | 14 | 30 |
| Alcohol Compliance Check | 1 | 0 | 64 | 65 |
| Animal-Barking | 1 | 0 | 0 | 1 |
| Animal-Bite | 1 | 0 | 0 | 1 |
| Animal-Disturbance | 2 | 0 | 0 | 2 |
| Animal-Found | 0 | 2 | 0 | 2 |
| Animal-General/Stray | 9 | 12 | 0 | 21 |
| Animal-Lost | 0 | 5 | 0 | 5 |
| Arrested Adult | 3 | 0 | 2 | 5 |
| Assist Citizen-Lake | 0 | 0 | 1 | 1 |
| Assist Other Agencies | 0 | 1 | 1 | 2 |
| Assist Other Agency | 7 | 7 | 14 | 28 |
| Assist Other Agency-K9 | 0 | 2 | 2 | 4 |
| Atl-Person | 1 | 0 | 1 | 2 |
| Battery | 1 | 0 | 0 | 1 |
| Burglary-Nonresidence | 0 | 1 | 1 | 2 |
| Check Area/Foot Patrol | 26 | 5 | 5 | 36 |
| Check Person | 27 | 28 | 9 | 64 |
| Check Property | 1 | 9 | 8 | 18 |
| Civil Dispute | 2 | 4 | 0 | 6 |
| Damage To Property | 2 | 0 | 1 | 3 |
| Death Investigation | 1 | 1 | 0 | 2 |
| Directed Patrol | 7 | 0 | 0 | 7 |
| Disabled Vehicle | 15 | 13 | 2 | 30 |
| Disturbance | 6 | 10 | 1 | 17 |
| Domestic/Family Trouble | 4 | 4 | 1 | 9 |
| Drug Investigation | 1 | 3 | 0 | 4 |
| Follow Up | 31 | 5 | 2 | 38 |
| Found Person | 0 | 2 | 0 | 2 |
| Found Property | 2 | 4 | 0 | 6 |
| Fraud | 2 | 4 | 1 | 7 |
| Harassment | 2 | 2 | 0 | 4 |
| Information (Law) | 17 | 34 | 8 | 59 |
| Intoxicated Driver | 0 | 1 | 0 | 1 |
| Intoxicated Person | 1 | 0 | 1 | 2 |
| Juvenile Complaint | 0 | 4 | 0 | 4 |
| Lost Property | 1 | 3 | 0 | 4 |
| Missing Juvenile | 1 | 2 | 0 | 3 |
| Neighbor Trouble | 0 | 1 | 0 | 1 |
| Noise Disturbance | 1 | 4 | 3 | 8 |
| Ordinance Violation | 3 | 1 | 0 | 4 |
| Overdose | 0 | 1 | 0 | 1 |
| Permit Application | 0 | 1 | 0 | 1 |
| Phone Message (Law) | 2 | 2 | 0 | 4 |
| Pnb/Aed Response | 0 | 1 | 0 | 1 |
| Preserve Peace | 2 | 1 | 0 | 3 |
| Private Parking | 2 | 2 | 1 | 5 |
| Repossessed Vehicle Info | 1 | 0 | 0 | 1 |
| Safety Hazard | 16 | 12 | 4 | 32 |
| Special Event | 1 | 1 | 0 | 2 |

| | 1 | 2 | 3 | Total |
|----------------------------|------------|------------|------------|--------------|
| Street Parking | 8 | 4 | 1 | 13 |
| Suspicious Person | 6 | 3 | 5 | 14 |
| Suspicious Vehicle | 2 | 3 | 6 | 11 |
| Theft | 5 | 5 | 0 | 10 |
| Theft-From Auto | 3 | 0 | 0 | 3 |
| Theft-Retail | 13 | 11 | 1 | 25 |
| Threats | 1 | 2 | 0 | 3 |
| Towed Vehicle | 2 | 0 | 0 | 2 |
| Traffic Arrest | 16 | 39 | 4 | 59 |
| Traffic Complaint | 11 | 25 | 4 | 40 |
| Traffic Complaint -60C | 0 | 1 | 0 | 1 |
| Traffic Incident-Past | 0 | 1 | 0 | 1 |
| Traffic Incident-Road Rage | 0 | 1 | 0 | 1 |
| Traffic Stop | 12 | 21 | 10 | 43 |
| Trespass Complaint | 1 | 0 | 1 | 2 |
| Unwanted Person | 2 | 10 | 7 | 19 |
| Weapons Violation | 0 | 2 | 0 | 2 |
| Total | 416 | 424 | 222 | 1,062 |

OPERATIONS DIVISION

In June of 2020, the Operations Division handled 7 vehicle crashes and issued 36 traffic warnings, 79 traffic citations, and 0 parking tickets. Our calls total for June was 1,062 calls for service.

Training

SRO Wunsch attended a 7 hour online Digital Threat Assessment course.

Lieutenant Deuman, Detective Sergeant Losby, Sergeant Winge, Detective Bomkamp, SRO Wunsch and Officers Ginther, and Flora attended a 3-hour online training for a records database program.

Speed Trailer

In June the Speed Trailer was placed in the 100 block of Nichols Road from June 10th through June 23rd and placed on Bridge Road at Winnequah Road June 23rd to July 8th to inform bicyclists of the legal requirement for them to stop at the intersection. To request the speed trailer in your neighborhood contact Community Relations Officer Nathan Reynolds at nreynolds@ci.monona.wi.us

Security Checks

Officers performed 36 security checks in the month of June. A security check is when an Officer goes into a business and walks around to meet with staff to discuss any problems that the businesses are aware of. This also serves as a deterrent for theft. For the overnight shift, this entails checking the perimeter of the business and pulling on doors to make sure the businesses are secure.

Retail Thefts

There were 25 retail theft cases in June, up from the 15 cases in May. Around 40 cases are typical in a month. These cases can be time consuming if the suspect flees and follow-up outside the City is necessary.

Tellurian Treatment Center

In June we had 21 calls to the Tellurian property totaling 8.5 hours of police time.

Use of Force Incidents

On June 2nd at 10:50 am a Monona resident in the 5100 block of Arrowhead Drive, contacted the Monona Police Department to report there was someone at her neighbors home that she did not believe should be there. The resident advised the police that the

previous resident passed away and the home had been vacant. When officers arrived at the home they found the front door unsecured. They announced their presence and could hear someone talking inside, but nobody came to greet them. Following protocol, believing this was possibly a burglary to a residence, they entered the house with guns drawn. Officers made contact with a 23-year-old male and placed him in handcuffs while they investigated. The male subject explained he was staying at the house with permission of the son of the recently deceased owner. The homeowner's son later confirmed a friend of the detained subject was the renter, but he knew the subject who was detained. Officers apologized for the misunderstanding and they cleared from the call. (MO20-05110) (M/B 23)

On June 21st, 2020 at 12:12 pm an Officer observed a suspected drunk driver on Monona Drive. The driver's door opened while the car was still in motion. The car stopped and the driver exited and rapidly walked towards the Officer. For his safety, the Officer put his car in reverse to gain separation distance from the male. The male returned to his car and sat with his one arm outside of the window. The Officer then turned on his emergency lights and removed his handgun from the holster at the low ready and yelled commands to the driver. The male exited with his hands up, but then put his hands down near his waistband, then waived his arms around while screaming. The male then reached into his car. The Officer believed the male may be on drugs and experiencing Excited Delirium. The male then started yelling "shoot me". The male then started pacing behind his own car. The Officer then transitioned to his Taser while waiting for backup. When backup arrived they attempted to place the male in handcuffs but could not move the man's arms at all. The Officers elected to disengage and speak with the male from a distance. The male had a revoked license and he was on probation, so the Officers parked his car and requested he walk home. P&P placed on arrest warrant on the male, but officers stated due to his drugged state and immense strength, they could not arrest him without force. However, the male then stated walking down the middle of the street and the Officers could not allow him to get hit by a car. An additional 6 mutual aid officers were requested to get the man into handcuffs. After verbal negotiations failed, all 8 officers attempted to get the male into handcuffs and he was still able to lock his arms under himself. The male then attempted to bite one of the officers on the arm. A Taser was then deployed in a drive stun mode to attempt to get the male to release his arms. The Taser was successful and the male then complied. Once at the jail, a more controlled search could be done on the male, and he had a small bag with methamphetamine residue inside of it. The male was arrested for Resisting Arrest and the probation warrant. (MO20-05776) (M/B 34)

On June 20th, 2020 at 9:36pm Officers heard radio traffic from Dane County Deputies of a pursuit of a vehicle approaching Broadway from HWY 51. The cars went past two Monona Officers and they observed the suspect vehicle turn onto Falcon Circle, still pursued by the Deputy. Our Officers took the other entrance to Falcon Circle which upon seeing, caused the driver to stop. A high risk stop was performed. The driver and two passengers were taken into police custody. The arrest and charges were handled by the Dane County Sheriff's Department. (MO20-05815) (M/B 26)(M/B 27)(M/B 23)

Citizen Complaints

There was one partially completed formal complaint in June which was not finalized by the complainant after multiple attempts to reach him. This was regarding the June 2nd call of a suspicious male on Arrowhead Drive. The mayor stated she wanted an independent outside review of the incident, so this complaint disposition is pending. (MO20-05110)

1st Shift Monthly Report

On June 9th 2020, at 2:27 pm Officers were dispatched to the laundromat on Monona Drive for a report of a male doing cocaine in his car in the parking lot. Upon arrival Officers could smell burnt marijuana. The investigation led to 78g of marijuana, 67g of THC wax and two drug scales and 3 pipes. Due to individual packaging and the two scales, charges for Possession with intent to deliver were forwarded to the DA's Office. (MO20-05381)

On June 25th 2020, at 10:22 am Officers were sent to the Vet Clinic on Royal Avenue for a report of two people in a car who are believed to have overdosed. EMS checked on the couple and the police investigation led to an arrest for possession of heroin, possession of drug paraphernalia, bail jumping, possession of methamphetamine, possession of cocaine and a parole violation. (MO20-05936)

Officer Overtime Analysis

| 2020 | JAN Hrs | FEB Hrs | MAR Hrs | APR Hrs | MAY Hrs | JUN Hrs | TOTAL HRS To Date | APPROX COST To Date |
|------------------------------------------------------|------------|------------|------------|------------|------------|------------|----------------------|---------------------------|
| TRAINING CONSORTIUM (In-Service) | 16 | 14 | 12 | - | - | - | 42 | \$2,314 |
| TRAINING CONSORTIUM (Instructors for In-Service) | 33 | - | 16 | - | - | - | 49 | \$2,700 |
| OTHER REQUIRED TRAINING (ECIR/Radar/CPR/k9) | - | - | - | - | - | 6 | 6 | \$331 |
| OPTIONAL OFFICER TRAINING | - | - | - | - | - | - | 0 | \$0 |
| | | | | | | | | |
| SICK LEAVE Coverage | 18 | - | 36 | 8 | 12 | 24 | 98 | \$5,400 |
| VACATION Coverage | - | 20 | 4 | - | 4 | 20 | 48 | \$2,645 |
| FLOATING HOLIDAY Coverage | - | - | - | - | - | - | 0 | \$0 |
| MILITARY LEAVE Coverage | - | - | - | - | - | - | 0 | \$0 |
| FMLA Coverage (Work injury, baby leave, etc) | - | - | - | - | - | - | 0 | \$0 |
| | | | | | | | | |
| COURT | 11 | 27.5 | 15 | - | 2 | 2 | 57.5 | \$3,168 |
| | | | | | | | | |
| LATE/EARLY CALL or SERIOUS INCIDENT | 43.25 | 8.25 | 15.5 | - | 13.5 | 48.5 | 129 | \$7,108 |
| Special Event (Meeting, Parade, Festival, Drug Work) | - | 1.5 | 3.5 | - | 8 | 48.25 | 61.25 | \$3,375 |
| Mental Health Case | 4.5 | 7.25 | - | - | 2.5 | - | 14.25 | \$785 |
| | | | | | | | | |
| Officer Dispatch Coverage | - | - | - | - | - | - | 0 | \$0 |
| | | | | | | | | |
| MG High School OT (Reimbursed) | 0.75 | 10.75 | - | - | - | - | 11.5 | \$634 |
| TRAFFIC GRANT (Reimbursed) | 24 | 16 | 24 | - | 8 | 32 | 104 | \$5,730 |
| TASK FORCE (Reimbursed) | - | - | - | - | - | - | 0 | \$0 |
| | | | | | | | | |
| TOTAL HRS | 150.50 | 105.25 | 126.00 | 8.00 | 50.00 | 180.75 | 620.50 | |
| Expense Per Month @ average OT rate \$55.10 / HR | \$8,293 | \$5,799 | \$6,943 | \$441 | \$2,755 | \$9,959 | \$34,190 | \$34,190 |

Lieutenant Curtis Wiegel is the Operations Commander and 1st shift patrol supervisor.
 He can be reached at cwiegel@ci.monona.wi.us

2nd and 3rd Shift Monthly Report

For the Month of June, I have combined the second and third shift numbers. Officers conducted 75 traffic stops. We handled 12 Retail Thefts, and 13 crashes. We also made one OWI arrest.

The following are some of the more significant cases handled this month.

On June 1 about 11:50 pm Officers responded to a burglary in progress at the Verizon Store located in the 6500 block of Monona Dr. A citizen reported seeing several subjects running out of the business. Upon arrival Officers observed two large windows shattered. The caller remained on scene and advised the suspects fled in a dark colored SUV last seen headed towards the beltline. This case remains under investigation.

On June 4 about 7:19 pm Officers responded to Integrity Auto in the 900 block of Femrite Drive for a burglary. The caller advised he went to pick up his vehicle and noted the glass door was shattered. Officers arrived on scene and no suspects were located. This case remains under investigation.

On June 24 about 5:58 pm Officers responded to the AmericInn Hotel, 101 West Broadway for a shots fired call. The caller reported hearing one gunshot and then saw a subject running west down Broadway. Officers requested mutual aid and a perimeter was established. A K9 track was conducted but the suspect was not located. Officers on scene located a shell casing and holes in the walls caused by a single bullet. This case remains under investigation as well.



Bullet entered third floor stair



Bullet exited out 2nd floor ceiling



Bullet entered 2nd floor wall

On June 27 at 1:09 am, an officer observed a vehicle in the Denny's parking lot that matched the description of a car used in a shots fired call on the east side of Madison earlier this same shift. When the driver of the vehicle observed the squad car, he fled at a high rate of speed into the subdivision north of Femrite and Copps. As the officer positioned himself on Shato Lane, the vehicle sped past him and drove at very high speeds west on Femrite past another squad car that was parked near Roselawn. The vehicle, which was never actively pursued, crashed just west of Monona Drive into a power pole, through a fence and into a tree. Both occupants fled on foot and were not located despite a search with mutual aid officers and K-9 tracks.

On June 29 at 5:48 pm, a body was observed floating in the lagoon behind River Place. Investigation revealed this was potentially one of the suspects who fled from the crash scene on June 27. DCI was called in to assist and has taken the lead on this investigation.

Sergeant Jeremy Winge is the 2nd shift patrol supervisor and can be contacted at:
jwinge@ci.monona.wi.us

Community Relations Officer

06/01- Assisted Madison PD with Traffic Control reference protests on John Nolen Drive in the City of Madison

06/02- Attended TRIAD Board Conference meeting via Zoom

06/10- Walked in Protest March wearing full uniform with the Monona Grove High School Black Student Union and the district's Parent Equity Council from Nichols School to the Dream Park on Nichols Road in Monona.

06/17- Appeared virtually for Circuit Court reference Felony Retail Theft Case

06/18- Spoke with UW Hospital's Dr. Linda Oakley regarding educational implicit bias based research studies.

06/24- Attended ALICE Virtual Training via Zoom

06/25- Met w/Jake Anderson of Monona's Park & Recreational Department reference future potential community events.

06/30- Attended TRIAD Conference relating to Presentation for TRIAD Statewide Virtual Conference.

06/30- Hosted Inaugural Board Meeting w/Community Leaders for future Charity Race Event to raise funds/awareness for Ann Ahearn Diversity and Inclusion Scholarship via Zoom.

*Spoke with numerous members of the community throughout June involving current event related concerns

*Continued to Update Emergency Key Holder Directory reference Monona Businesses

*Reached out to Monona East Side Business Alliance regarding future virtual WYZE Camera Presentation

*Performed multiple drive-by birthday party appearances w/other Monona PD & Monona FD Staff throughout June

*Relocated Speed Trailer multiple times at different locations throughout Monona

INVESTIGATIVE DIVISION

Detective Unit

During the month of June, 56 cases were reviewed for possible referral to the Investigative Division.

| Crime | Number of Cases |
|--------------------|-----------------|
| Battery | 1 |
| Burglary | 2 |
| Drug Investigation | 4 |
| Fraud | 7 |
| Overdose | 1 |
| Retail Theft | 25 |
| Theft | 13 |
| Threats | 3 |

Members of the Investigative Unit were assigned to, or assisted with, the investigation of 11 current and past incidents.

Current Investigations

MO20-04162 – DOMESTIC VIOLENCE

Detectives assisted patrol with a serious domestic violence incident that covered several acts of violence and several witnesses.

MO20-05406 – SUSPICIOUS ACTIVITY

A local business called in a complaint to the detective division of a suspicious person selling probable stolen electronics out of a car. The suspect has not been identified.

MO20-06090 – DEATH INVESTIGATION

Detectives assisted DCI with a death investigation where a man was found deceased in the water.

MO20-05095 - COMMERCIAL BURGLARY

Three vehicles pulled up to the Verizon at Pier 37. Suspects broke glass at two different entry points and a total of 9 suspects entered the closed business. Over \$5000 worth of merchandise was taken from the business. The total loss, to include damages, is approximately \$10,000. The same group of suspects are believed to have been involved with other similar crimes in the same 24-hour period in the City of Madison. None of the involved parties have been identified.



MO20-05915 - ARMED ROBBERY / RECKLESS ENDANGERMENT

An armed robbery occurred inside a room at the AmericInn. When the victim followed the suspect inside the Hotel and down the first flight of stairs, the suspect fired a round from a handgun nearly hitting the victim. Detectives have conducted multiple interviews, served warrants on multiple entities, and are awaiting returns. This was a targeted armed robbery and the investigation is still ongoing. There were no injuries reported by the victim or other guests of the hotel.



Other Activities

Property room management

Municipal court officer duties

Detectives worked a special assignment for three nights deterring burglaries etc.

Assisted the FBI on a search warrant.

Records management system training

If you have information to provide in these or other incidents, please contact:

Detective Sergeant Ryan Losby can be contacted at rlosby@ci.monona.wi.us
Detective Matthew Bomkamp can be contacted at mbomkamp@ci.monona.wi.us

School Resource Officer

SRO Wunsch has been working a rotation to assist patrol due to the COVID-19 situation. Check back in the fall for a report once school is back in session.

School Resource Officer Luke Wunsch can be contacted at Lwunsch@ci.monona.wi.us

Citation and Arrest Statistics

During the month of June, the Monona Police issued numerous traffic citations, municipal ordinance (non-traffic) citations, parking citations and warnings. In addition, there were many referrals for charges. See the detail below.

| | |
|-------------------------------|----|
| Traffic Citations | 82 |
| Municipal Ordinance Citations | 16 |
| Parking Citations | 0 |
| Traffic Warnings | 38 |
| Adult Arrests & Referrals | 11 |
| Juvenile Arrests & Referrals | 2 |
| Warrant Arrest | 4 |
| Eligible CRC Referrals | 0 |

Each of the adult and juvenile arrests and referrals take at least an hour of the Dispatchers' time to complete the reports and intake paperwork for the Dane County District Attorney's Office. Once completed these forms and reports are reviewed by the Investigations Lieutenant before submitting them to the DA's Office. Each of these submissions is reviewed for referral to the Dane County Community Restorative Court (CRC). CRC is a program to address youthful offenders, age 17 – 25, with little or no Criminal History in a restorative justice model as an alternative to formal criminal charges. The CRC Referrals line above shows the number of Adult Arrests & Referrals who qualified to participate in CRC. Offenders who fail to complete CRC are referred back to the DA's Office for formal charging.

Dispatch

The Monona Communications Center answers business line calls for Police, Fire, and EMS incidents. Calls for service for Fire and EMS are transferred to the Dane County Communications Center for dispatching of Monona Fire and EMS personnel. The Monona Communications Center advises Police of high priority Fire and EMS calls in the event Officer Response is required. Many of the business line calls include routine phone calls from citizens who are not only seeking police assistance, but also assistance

with processing citation payments, requesting police records and general assistance. The dispatchers are also responsible for preparing and filing officer reports, citations, accidents, parking, UCR reporting and many other routine daily duties.

During the month of June, Dispatchers handled 1,062 calls for service. Most of these calls for service were received on the non-emergency lines, via personal reporting at the Police Department, transfers from the Dane County Communications Center or as self-initiated calls directly from Monona Officers.

Lieutenant Sara Deuman is the Technical Services Commander in charge of Dispatch, Court Services and Investigations. She can be contacted at sdeuman@ci.monona.wi.us